

Language & Friendship Policy

Use of Frequent Flyer Miles or Airline Passes



While we certainly understand the desire to make use of such perks as frequent flyer miles or airline passes, it is important to keep in mind that in a group program, the needs of the whole group—both students and leaders—must be considered.

Frequent flyer miles:

- Frequent flyer miles cannot be applied to the cost of a group airline ticket.
- If a participant wishes to purchase his/her own ticket with frequent flyer miles – and not be part of the group reservation – it is imperative that the traveler be ticketed on the same flights as the group. (Departing on a different flight, arriving at a different time or in a different terminal would cause undue stress for the entire group.)

Airline pass:

- Traveling on unconfirmed space is not allowed because the risk of being bumped from a flight causes undue stress for everyone involved. (It is very difficult and often impossible to get confirmed space during the peak travel times when our spring and summer groups travel.)
- Confirmed space must be secured on the same flights as the group. Otherwise, a parent must accompany the student abroad the day prior to the group's arrival in the destination city, and must be present to meet the group upon their arrival.

How to proceed:

- Any participant wishing to use frequent flyer mileage or an airline pass must contact Language & Friendship in writing (by mail, e-mail or fax) to inform Language & Friendship of his/her intent no later than 6 months prior to departure. If Language & Friendship is not informed that a participant is attempting to use frequent flyer mileage or a pass, and a ticket is issued in the participant's name, the participant will be subject to the cancellation penalty charged by the airline.
- Anyone using a frequent flyer ticket or an airline pass must provide written proof of confirmed space on the same flights as the group. Such proof must be provided to L&F no later than 4 months prior to departure (approximately December 1 for spring groups and January 31 for summer groups).
- Parents are required to sign a release of responsibility, and are responsible for all expenses incurred until the participant joins the group.

Program price credit:

If you are able to meet the above requirements, the program price will be discounted as follows:
for spring programs: approx. credit of \$750; for summer programs: approx. credit of \$1050.
Please contact the Language & Friendship office to confirm the specific discount for your particular program.

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